UtilityON

QuickStart guide

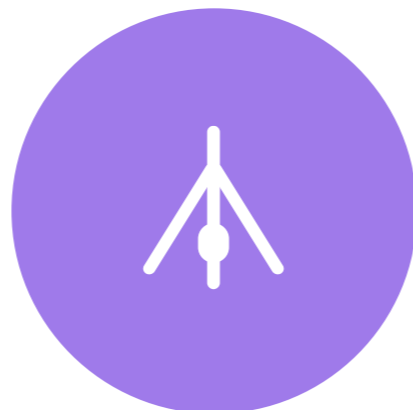**Signup online in a minute**

Signup at UtilityOn.com then follow the instructions to **setup your company.**

Import all your current meters

Email us a list of all your existing Temp and Perm meters so you're able to manage them alongside any new meters you request.

Request your first Temporary meter

Click "New connection" even if the start date isn't confirmed yet - the meter won't proceed until you're ready, but we'll pre-request the ESI-ID to reduce delays later on.

Relax as we take care of everything

We'll keep you updated when the ESI-ID is issued, when installation is scheduled, and if any issues arise (which we'll help fix!)

Later, request the Permanent meter

Open the connection and click **"Request service"** on the Permanent meter panel.

Finally, transfer to the Home Owner

Enter contact details for your client and we'll help transfer the electricity account before closing, **saving you time and ongoing bills.**

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Need help?

Contact our expert Texas-based support team.

For help with a specific meter, please **open the Messages tab** inside the relevant connection details page.

For all other questions...

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Browse the Help Center
(bottom left corner of screen inside UtilityOn)

Use our pop-up Chat
(bottom right corner of screen inside UtilityOn)

Call or text
(833) 8 - UTILITY
(833) 888-4548

Email
support@utilityon.com